



AMBASSADOR CLASSIFICATION

JOB DESCRIPTION

Status: Part time
Wage/Hour Classification: Non-exempt
Description Revised: June 2019

It is important to understand that although this job description outlines the basic essential functions of the Ambassador Classification position, the manner in which some of these functions will be carried out (including the physical layout and surroundings) varies depending on the particular event and job site.

Position Summary

The primary focus of this position is to interact with guests/patrons at the particular event in a friendly, open manner while also enforcing applicable rules and policies.

Essential Functions

Consistent, timely attendance

Display professional, respectful, courteous, and helpful demeanor and attitude

Efficiently and effectively carry out responsibilities in high stress environment, which may include impatient, demanding guests, and guests who are intoxicated or impaired

Effectively work with diverse populations without regard to race, religion, color, national origin, age, sexual orientation, gender, physical or mental disability, political views, or language abilities

Read, write and understand English at not less than an eight grade level

Remain standing for up to 10 hours, including standing on concrete, asphalt, grass, dirt and other indoor and outdoor surfaces, and involving the frequent use of stairs and/or steps

Remain sitting for up to 10 hours

Use electronic ticketing devices

Quickly pursue an individual on foot, which may include running up or down stairs or on hilly, rocky or uneven terrain

Perform assigned tasks in varying outdoor conditions including heavy rain, extreme heat over 80 degrees, extreme cold less than 20 degrees, snow and high winds

Perform assigned tasks in areas with high noise levels

Manually inspect guests' personal possessions

Visually survey physically large areas containing a large number of people

Occasionally lift up to 25 pounds

Non-Essential Functions

Other responsibilities as may be assigned from time to time

Education/Technical Training/Experience

High School education or equivalent.

State Licenses as determined by position to include driver's license, OLCC, DPSST, WSDOL, Flagger etc.

Previous experience in customer service oriented environment.

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TASK ANALYSIS/PHYSICAL DEMAND AND WORKING CONDITIONS

(NOT ALL SHIFTS/ASSIGNMENTS WILL INCLUDE EACH OF THESE DEMANDS OR CONDITIONS)

	Never	Seldom	Occasionally (1-3 hours)	Frequently (3-6 hours)	Continually (6-10 hours)
Sit					X
Stand/Walk					X
Standing on slope/incline; use stairs					X
Bend and/or Stoop			X		
Walk on rocky or uneven terrain					X
Run on rocky or uneven terrain				X	
Crawl and/or Climb		X			
Kneel/Squat		X			
Push/Pull		X			
Hand/Wrist/Grasping				X	
Extreme Heat (more than 80 degrees)					X
Extreme Cold (less than 20 degrees)					X
Atmosphere includes vehicle exhaust or cigarette/cigar/marijuana smoke			X		
Continuous Loud Noise					X
Atmosphere includes strong smells (portable toilets and restrooms)				X	
Fine Motor Skills		X			
Reaching above shoulder		X			
Lifting and/or carrying		X			
Up to 25 lbs			X		
Over 25lbs		X			

I hereby certify that I can perform all of the above essential job functions with or without reasonable accommodation

Applicant's Name

(Please Print)

Signature

Date: _____